



December 2025

## Introducing **parentsportal.scot**

parentsportal.scot is a secure, centralised online platform designed to make life easier for parents and carers. It brings together key school related services and information in one convenient place - replacing the traditional "school bag run" with direct digital communication.

## Who Can Use **parentsportal.scot**

parentsportal.scot is available to parents and carers of children in Primary 1 through to S6 in Secondary School. To access, you must already be listed as a confirmed contact for your child - typically the person who currently receives electronic communications from the school.

## What You Will See In **parentsportal.scot**

Once logged in, you will be able to view and manage a range of useful information and services, including:

- Your child(ren)'s personal details, emergency contacts and medical information
- Attendance records and timetables (for secondary pupils)
- The ability to complete annual data check forms online
- Access to ParentPay for school meal payments
- Apply for Young Persons' Free bus pass

As new features are developed, they will be added to parentsportal.scot. You may notice services appearing before they are fully active - this is part of our testing process. Your school will notify you when new services become available.

## Getting Started

To access parentsportal.scot, you need a **mygovscot myaccount** - a single login that lets you use multiple public services across Scotland.

If you already use mygovscot myaccount (for example, for the Engage Platform), you are halfway there. If not, here is how to register:

1. Visit [mygovscot](https://mygovscot.scot)
2. Enter your email to check for an existing account
3. If you do not have one, select **Register** and then **Create a new account**

Once registered, you can then access [parentsportal.scot](https://parentsportal.scot), using the same log in detail, first you will need to:

- Consent to share your data with parentsportal.scot
- Link your child(ren)'s details to your account

You can also download the app:

- [Apple Store](https://apps.apple.com/gb/app/parentsportal-scot/id1544444444)
- [Google store](https://play.google.com/store/apps/details?id=org.scotland.nhs.uk.parentsportal)

The information you provide during the link child process must exactly match the information your child's school holds, for example:

- You need to be confirmed as a contact for your child
- Your child needs to have started in the school and you must match the school year they are currently in, for example P7, S4
- Provide your child's legal name (not preferred or abbreviated one) when asked for their first name, including middle names

After entering your child's details, the information will go through two further security checks:

1. You will be sent a security code. This security code will be sent to either a mobile phone number or email address that is already registered for you, within your child's school
2. After entering the correct security code, your link child request will be sent to the school for final approval

If you have more than one child, please choose to 'link further children' or 'Add Child.'

When your request is approved you will receive an email confirming. You will see your child's details from your [parentsportal.scot](https://parentsportal.scot) account.

### **Main and Secondary Contacts**

The designation of Main and Secondary contacts is controlled by SEEMiS and only one main contact can be assigned to a pupil's record at any given time. Only the main contact for a child can complete the Annual Data Check online, submit an absence request online and respond to permission slips.

### **Help And Guidance**

Please see the following guides for further information and troubleshooting:

[parentsportal.scot FAQs](#)

[parentsportal.scot | The digital doorway to your child's school.](#)

[Link Child Failure Parent Guide](#)

or contact your school office using email [rversdeps@glow.sch.uk](mailto:rversdeps@glow.sch.uk), with details of the email address you are using to link.